Cleaning the Label Sensor

Purpose

If you are having issues with text drifting on the label or you notice that there is double text printing on the label on your Sci-Print VX2, VXL or SOLO, this could be because the label sensor needs to be cleaned. Below you will find the proper way to clean the label sensor. If you have questions or need additional assistance please contact our service department at 314-298-9800 ext. 208 or email service@scinomix.com.

Instructions

The label sensor is the red block located between the head unit and the roller block.

1. Remove the Allen key from its retainer and unscrew the 3 screws located on top of the print assembly
2. Remove the top of the print assembly

3. Unscrew the red knurled thumb screw

4. Pull out the label sensor
5. Clean the gap on the label sensor with an alcohol wipe or a cotton swab soaked in pure alcohol.

6. Insert the label sensor back into place and reassemble the screws on the print assembly and the red knurled thumb screw.

For additional assistance please refer to the “Cleaning Label Sensor” video located on the Troubleshooting Guides Smartsheet.

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